AFCESA O&M SRM Frequently Asked Questions (FAQ)s

SRM Program Definition and Overview:

1. What does SRM mean?

Answer: SRM is the Air Force acronym for Sustainment, Restoration, and Modernization. AFI32-1032, Planning and Programming Appropriated Funded Maintenance, Repair, and Construction Projects, defines these three maintenance categories as:

- 6.1.1.1. Sustainment. Includes annual maintenance and scheduled repair activities to maintain the inventory of real property assets through its expected service life. Includes regularly scheduled adjustments and inspections, preventative maintenance tasks, and emergency response and service calls for minor repairs. Also includes major repairs or replacement of facility components (usually accomplished by contract) that are expected to occur periodically throughout the life cycle of facilities. This work includes regular roof replacement, refinishing of wall surfaces, repair and replacement of heating and cooling systems, replacing tile and carpeting and similar types of work.
- 6.1.1.2. Restoration and Modernization (R&M) Using O&M Funds. Restoration includes repair and replacement work to restore facilities damaged by inadequate sustainment, excessive age, natural disaster, fire, accident or other causes. Modernization includes alteration of facilities solely to implement new or higher standards (including regulatory changes) to accommodate new functions, or to replace building components that typically last more than 50 years (such as foundations and structural members). Projects in this category will be classified as repair and/or minor construction.

2. What is the purpose of SRM Program?

Answer: SRM provides quality sustainment, restoration, and modernization support services to bases/agencies within a significantly reduced contract acquisition lead time (CALT). Our customers can expect to reduce CALT from the typical 12-18 months to less than 2 months. SRM's emphasis is design/build contracts.

3. Who is your primary client?

Answer: The Base Civil Engineer and the engineering flight are our primary clients, along with MAJCOMs and other agencies. During FY05, AFCESA will support all CONUS locations. After this transition period, AFCESA will support all locations.

4. What are the general A-E capabilities?

Answer: A-E support provided to the client: condition assessments, evaluation and inspections, feasibility studies, design, design/build, construction oversight, quick reaction support throughout the project (cradle-to-grave support).

5. Who are the POCs for SRM?

Answer: Bases can contact either the MAJCOM Support POC or the functional area POC.

Functional Area	DSN
Contracting	523-6452
Financial Management	523-6673
Pavements	523-6459
Utilities	523-6520
POL/LFM	523-6361
Vertical (facilities)	523-3645
MAJCOM Support POCs	
ACC, AFRC, PACAF	523-6361
AFSPC, ANG, USAFE	523-3645
AETC, AFMC, USAFA	523-6459
AFSOC, AMC, Bolling	523-6520

6. What value does AFCESA add to the SRM contracting process?

Answer: AFCESA offers an alternative way to obtain contract support and project management. This service can be obtained from the Corps of Engineers or NAVFAC but usually at higher fees or it can be done locally if there is sufficient time and support staff, to perform the contracting and project management functions. AFCESA has on staff project managers and subject matter experts (SMEs). The SMEs include not only the traditional electrical, mechanical, and civil disciplines, but also more specialized areas such as POL, seismic, AT/FP, fire engineering, HVAC, cathodic protection, etc. These SMEs will provide assistance as necessary to ensure projects are technically sound. Co-location of project managers with financial management and warranted contracting personnel will provide an outstanding customer support team.

7. Why is AFCESA a good choice for SRM support?

Answer:

A. Smoother, faster contracting. AFCESA's focus is to manage the peaks and valleys in the contracting workload by assembling a flexible team with more contract specialists and greater contractor administrative support. The AFCESA Contracting Flight will maintain several tools available for customer use in the

"Contracting Tool Kit" which will be posted on the web. This will give clients access to a variety of templates, policy, guidance and instructions, as well as our available contract suite. Our Guide to Using SRM Contracts will soon walk the customer through the acquisition process. Forms and templates will be provided for customer convenience. Furthermore, clients will always be able to contact their assigned contract management team to discuss their task orders. AFCESA will always try to be responsive to customer requests.

- B. Technical support services (i.e. online directory). Available to the public, the AFCESA web site will feature technical support services information and provide a forum for customer questions, comments, or suggestions.
- 8. What kind/types of projects will AFCESA accomplish?

Answer: All non-environmental O&M (SRM) projects (except at PACAF and USAFE locations during FY05). Support for environmental projects remains the responsibility of AFCEE.

9. How does our SRM support help the base/MAJCOM do its job better?

Answer: SRM provides quicker response and more efficient execution of projects by a dedicated team of experts. The use of existing IDIQ contracts through AFCESA relieves the base of the burden of source selection, project management, and design/construction oversight. AFCESA can tailor its support to the customer's needs from managing the entire effort to just providing access to the IDIQ contracts.

Contracts:

1. When will AFCESA put an RFP on the street?

Answer: Spring 2005.

2. How many firms will be hired?

Answer: Multiple awards will be made to satisfy our technical requirements and the anticipated volume of projects.

3. What is the scope of work?

Answer: We anticipate a broad scope of work to cover the varied SRM needs of the Base Civil Engineer.

4. What contracts are available for immediate use?

Answer: AFCESA has four A-E contracts in place with CH2M Hill and Earth Tech to provide studies, evaluations, assessments, design support, and specialized contracts for boiler and other inspections. Until additional contracts are awarded, we will utilize the existing AFCEE contracts for the design, design/build, and construction of non-environmental SRM projects.

- AFCEE: Firm Fixed Price (FFP), Time and Materials (TTM), Cost plus Incentive Fee (CPIF), and Cost plus Award Fee (CPAF).
- AFCESA: Firm Fixed Price (FFP) and Cost plus Fixed Fee (CPFF)
- 5. What is your acquisition strategy for future contracts?

Answer: We anticipate multiple-award IDIQ contracts for large, small, and 8(a) set aside awards. These should include a potential program ceiling of approximately \$4B. Upon finalization, this information will be posted on FedBizOps.

6. What is the anticipated timeline for new contracts?

Answer: We anticipate awards during the summer of 2006.

7. Would AFCESA consider using GSA contracts to fulfill some of the workload? If so, in what areas?

Answer: We will use GSA contracts when appropriate.

Timelines:

1. What is the Operational schedule?

Answer: Initial Operational Capability: 1 October 2004. Full Process Capability: 1 January 2005. Full-up Operational Capability: 1 October 2005.

Funding:

- 1. A. What is the process for moving funds to AFCESA to pay for a design/build project?
 - B. How much does it cost?
 - C. Is there the possibility of a cost increase as the project matures?
 - D. When can AFCESA start accepting funds?
 - E. Is the 2.5% cost part of the project approval authority estimate?

Answers:

- A. We request funds be "deposited" in a MAJCOM OBAN established for AFCESA SRM work. Bases and MAJCOMs are encouraged to use the MAJCOM OBAN to reduce DFAS related costs and work. We will work with the customer to implement the best funding solution.
- B. AFCESA will collect a 2.5% direct recovery charge for non-POL SRM projects (4.5% for POL).
- C. The Project Manager will communicate directly with the customer on all issues related to the project effort. AFCESA Financial Managers provide the Project Manager execution status as tracked through Business Solution Software. We will also provide periodic reviews of project financials to the Project Manager for communication with the customer. Any changes are subject to customer approval.
- D. Now. We are ready to work with customers to accept funds for projects. Our Project Manager is the customer's first point of contact. PMs will work with financial managers on unique customer requirements.
- E. Yes. As projects were identified and programmed, the "cost of execution" was a part of the estimated dollar requirement programmed. AFCESA's Direct Recovery Cost of 2.5% of the actual project cost must be included with the project funding. Your Project Manager can provide specific information on each project. If your project costs \$500K, we estimate our DRC requirement is \$12.5K, or 2.5% of the actual project cost.
- 2. Can AFCESA accept NAF, MFH, Medical, etc. as well as O&M funds to accomplish projects at the base?

Answer: Each appropriation is used for specific program requirements and can only be used to benefit those programs. There is nothing to preclude AFCESA from performing project work relevant to those programs and appropriations. The direct recovery charge will apply.

Base Actions/Involvement:

1. How does the base and MAJCOM work with AFCESA and the design AE or design/build AE on design reviews? How many design reviews are there and will there be review meetings at the base where the work is being accomplished?

Answer: Customer guides are being developed and will be posted on our website when available.

2. Is there any involvement with base contracting or other base offices such as financial management?

Answer: Contracting Flight will administer all contracting actions. Our Financial Managers will manage the funds provided by the base or MAJCOM.

3. What paperwork/justification/requirements does AFCESA require before beginning work on a project?

Answer: Customer guides are being developed and will be posted on our website when available. Typical documentation provided would include Plan of Action and Milestone (POA&M), initial 1391, backup cost estimate, preliminary economic analysis, site plan/approval, NEPA and hazardous material assessment when applicable.

4. Can the base/MAJCOM choose the design/build AE who will do their project?

Answer: The customer will certainly have input as to who will do the work. The final "best value" selection will be made by AFCESA and our Contracting Officer in accordance with governing regulations with consideration for customer needs.

5. Who processes digging permits and coordinates base entry for the AE with the security forces as well as coordination with other base agencies?

Answer: Base personnel will be required to assist in providing access to base facilities and documents.

6. Who does the base call when they have a question on SRM?

Answer: DSN 523-6470 is the SRM hotline that has been established to answer questions not addressed in this Q&A section.

Legal:

1. Will design and construction specifications be written to comply with the Legal RCRA 6002 requirement, Executive Order 1314B: Affirmative Procurement Purchase of Environmentally Preferred Products?

Answer: Yes, the Air Force is serious in this area. We must comply with Executive Orders. Therefore, our construction criteria and specifications are being driven toward affirmative procurement. Design/housing guides will reference Executive orders.

2. Who handles environmental protection issues?

Answer: Any environmental issues will be coordinated with AFCEE.

Program Manager (PM):

1. Will there be one AFCESA POC for each design/build project, one for all projects at a specific base, or one for all projects at one MAJCOM?

Answer: Lead Project Managers will be responsible for projects at their specific MAJCOMs and Bases. Individual project managers will be selected based on type of project experience and past base experience. Technical assistance by experts within the agency will be obtained as needed.

2. Who provides construction management?

Answer: We will provide the level of support as arranged with the customer. Our Project Managers can manage and oversee the Title II Construction Inspections performed by our A-E firms.